

ACTIVITY: Testing & Tagging – 3 Phase Equipment						SWMS No.	
SAFE WORK METHOD STA	ATEMENT (SWMS) - Pa	rt 1					
Company Name:		Address:				ABN:	
Company Contact:		Position:				Phone No.:	
Project Details							
Project:							
Job Address:							
Job Description:						Insert Photo	to
Relevant workers must be consulted					SWMS Approved by	/ Employer/PCE	BU/Director/Owner:
Name: (Include names of workers who were consulted in relation to the	Signature:	Job Title:		Date:	Print Name		
development of this SWMS)					Signature:		
					3		
					Date:		
Name of Principal Contractor:		Principal Contractor C	ompany Name:				
Date SWMS provided to Principal	Contractor:	Principal Contractor Si	ignature:			Da	ate:
		I					

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AUTHORISED BY:			SIGNATURE:		DATE:



Name of person responsible for ensuring compliance with SWMS:

Signature:

Date:

SWMS Scope

This SWMS covers safety inspection and testing of 3 Phase equipment in the workplace, using a portable appliance tester (PAT) and 3 phase leakage tester, with electronic push-button/function key testing functionality. Includes equipment (including in-service equipment) connected to a 3 phase power outlet (GPO) by either a permanently connected flexible power supply or a detachable flexible power supply cord.

- **Three Phase Equipment:** Examples could be welders, heavy-duty bench grinders, generally larger/heavier items or items designed for commercial use.
- There is potential for damage/injury when an earth leakage test is carried out.
 A person who has completed a competency course on testing and tagging or a qualified electrician is required for testing this equipment.

Personal Protective Equipment (PPE)

Ensure all PPE meets relevant Australian Standards. Inspect, and replace PPE as needed

AS 1319-1994 Safety signs for the occupational environment reproduced with permission from SAI Global under licence 1210-c062. Standards may be purchased at http://www.saiglobal.com

Foot Protection	High Visibility	Head Protection	Hand Protection	Protective Clothing			
T.		424		M			
Sun Protection	Broad brimmed hat, UV rated clothing, SPF 30+ sunscreen, tinted safety glasses with adequate UV protection)						

Control Measures to Reduce Risk Hazards - What can cause harm? Risks - What can happen? Job Step: Planning Hazards include: Risks include: Consultation in relation to hazards and risks. Ensure: Electricity - Energised electrical Consult with the person you are carrying out the work for on the potential hazards and risks Electric shock Electrocution equipment associated with the task. If represented by an elected health and safety representative, the representative is included in Falls on the same level - Falling over on same level Hazardous Manual Tasks: causing bruises, sprains, strains, any consultation Any other persons on site (trade or otherwise) who is effected by the same matter is consulted o awkward, twisting, bending fractures positions Muscular stress and co-operative arrangements are made (e.g. co-ordination or alternative measures) o lifting, carrying, or putting Musculoskeletal Disorder. Document consultation and action items. down objects Liaise with site management, ensure operators are provided with site induction: Site safety rules o repetitious movements. Amenities No-go zones Traffic management requirements First aid

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Job Step: Preparation		Ensure all per Ensure opera - Usir	ergency plans including location of fire equipment. sons entering construction site have a valid Construction Induction Card (or each or is trained and competent in the part of the PAT Tester and the 3 phase leakage tester testing method specific for the device being tested. Person responsible to implement control measures:	equivalent).
Hazards include: - Electricity - Energised electrical equipment - Falls on the same level - Hazardous Manual Tasks: o awkward, twisting, bending positions o lifting, carrying, or putting down objects repetitious movements.	Risks include: - Electric shock - Electrocution - Falling over on same level causing bruises, sprains, strains, fractures - Muscular stress - Musculoskeletal Disorder.	- Obs - Pres Conduct risk a Device Under - Rec - Dur - Acc - Nec - Cor - Cor - Cur - Rec - If si Ensure releval access to the - Risk - Risk - Tes	e, check: ting, ventilation, humidity levels, ignition sources/explosive atmosphere, cher tacles, hazardous works in close proximity sence of water, overloaded outlets. assessment to identify any hazards that may be present in the work area as w Test (DUT): Check: ords/knowledge of any faults, malfunctions etc. with any of the equipment be ation of task essibility to equipment (housekeeping) essity to lift, move or carry equipment dition/integrity of DUTs dition/integrity of testing equipment rent rate/s being tested juirement for induction/cards, permits, etc when testing equipment located on a cr te/equipment is protected by fixed or portable residual current devices (RCDs at site personnel are aware of testing activities and arrangements have been equipment. Obtain site Test & Tag Register, check: assessments are accurate for type of equipment and environment assessments have been conducted for testing intervals ting intervals are in line with AS/NZS 3760 and Code of Practice Construction sites – 3 months Hire equipment – 3 months Hire equipment – 3 months Manufacturing, maintenance, etc6 months Commercial cleaning equipment – 6 months Accommodation environments – 2 years Specified high risk environments – 12 months Low risk environment – 2 years.	rell as the ng tested onstruction site).

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Note: AS/NZS 3760:2010 specifically excludes medical devices and electrical devices in patient care areas. There are specific Australian Standards to cover that equipment.

Operators must read and understand instruction manual for the PAT being used, including Menu system Function keys Test results and printouts.

Ensure correct PAT, suitable for task. For example:

- 12 V maximum, test current between 100-200 mA
- 12 V maximum, test current of 10 A.

RB: 4A Person responsible to implement control measures: RA: 2M

Job Step: Pre-Operational Inspection

Hazards include:

- Electricity Energised electrical equipment
- Falls on the same level
- Hazardous Manual Tasks:
 - awkward, twisting, bending positions
 - lifting, carrying, or putting down objects
 - o repetitious movements.

Risks include:

- Electric shock
- Electrocution
- Falling over on same level causing bruises, sprains, strains, fractures
- Muscular stress
- Musculoskeletal Disorder.

Be aware of items left in routes of passage and around equipment.

Compare DUT details with logbook data to ensure it is correct.

Identify Device Under Test (DUT) so that the appropriate test can be carried out.

Check if the DUT will be subject to:

- Damage or excessive wear or use
- Exposure to moisture, heat, vibration, chemicals, dust or other causes of reduced performance.

Equipment subject to harsh conditions may require more frequent inspection and testing.

Ensure that the Portable Appliance Tester (PAT) has been calibrated within the last 12 months. Ensure:

- Hands and clothing are dry
- Calibration of PAT is current, <12 months
- PAT has been serviced/maintained as per manufacturer recommendations
- LED displays are functioning correctly
- Batteries are charged.

Visual Inspection: Complete a visual inspection of the DUT including its supply cord and connections. Check for:

- Any sign of corrosion or discolouration (indicating presence of excessive heat, moisture or chemicals)
- Defects
- Modifications, etc
- DUTs should be in good condition and any modifications must be compliant with electrical standards.

Inspect flexible cords by checking:

To ensure cords are securely connected to the DUT, plugs, connection points and sockets by pulling, pushing and rotating the cords.

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That the inner cords are not exposed or twisted Visually check first to identify if there are any exposed inner cords, protruding wires or obvious deformities o If cord appears intact carefully run the cord through your hands to feel if there may be any internal damage – potential for nicks/abrasion The external sheaths of cords to ensure they are not cut, worn, twisted or damaged whereby the insulation or inner cords are visible That there are no iron filings in the insulation To ensure that conductors remain protected and that no insulation tape has been applied That terminals have not spread by connecting plugs and extension cord sockets. Inspect all labels, markings and warning indicators (showing the maximum load to be connected to the DUT) are legible and intact. Inspect remainder of DUT by checking: Any operating controls are secure, aligned, have identification and are in good working order Any covers, guards, etc are secured in place and working in the manner that they were designed Any ventilation inlets or outlets/exhausts to ensure there is no obstruction to air flow which may cause overheating of the DUT The pins of insulated plugs to ensure there is no damage to the pins and shrouds if fitted Any Fuse / Overload protection components (if fitted) are in good condition All safety devices and systems to ensure they are in good working order (i.e. overload latches & buttons). Continue testing if the DUT passes the visual inspection. Do not continue testing if the DUT fails the visual inspection. Attach "Out of Service" tags and inform owner of the DUT that it cannot be used until made safe by qualified person (such as electrician). RB: 3H Person responsible to implement control measures: RA: 2M Job Step: Operation – Test During all Testing: Avoid risk of electric shock /electrocution or damage to property by following the Hazards include: Risks include: Electricity - Energised electrical Electric shock instructions for testing with the PAT and the 3 phase leakage tester. equipment Electrocution Only continue initial testing if no visual fault detected. Falls on the same level - Falling over on same level Conduct a leakage test with the leakage tester. If the 3 phase equipment Hazardous Manual Tasks: causing bruises, sprains, strains, fails the leakage test. o awkward, twisting, bending fractures Attach "Out of Service" tags and inform owner of the DUT that it cannot be used until made safe by positions Muscular stress qualified person (such as electrician).

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 lifting, carrying, or putting down objects 	- Musculoskeletal Disorder.	RB: 4A	Person responsible to implement control measures:	RA: 2M
o repetitious movements.				
o repeated meremente.				
lab Stani Operation Tagging				
Job Step: Operation – Tagging	Dicks include:	For DUTe th	at pass tacting: Pamaya tag from the DLIT if it has been inspected provide	ıchı
Hazards include: - Electricity - Energised electrical equipment - Falls on the same level - Hazardous Manual Tasks: o awkward, twisting, bending positions o lifting, carrying, or putting down objects o repetitious movements	Risks include: - Electric shock - Electrocution - Falling over on same level causing bruises, sprains, strains, fractures - Muscular stress - Musculoskeletal Disorder.	Apply a new - Da - Ou - Du - Pla - Lic pe Ensure that a - An - An - An - An - Ca - Ha Tags may be - Mo - Du If tags do no Electrical Re If tags are no identify the r Prepare/upd Include in the - Th - Th - Th	e durable and water resistant e non-metallic e self-adhesive or positively secured innot be re-used ive a bright, distinctive surface. e colour coded to identify: both DUT was tested irration of interval between testing, e.g. 3, 6, 12, 24 months, etc. et contain all of the information required, the rest of the information must be gister. but used the DUT must be marked / labelled so that record of testing in the elevant equipment ate Site Electrical Equipment Register.	ned competent e recorded in the Site

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RB: 1L Person responsible to implement control measures: RA: 1L Job Step: Tagging	RB: 1L Person responsible to implement control measures: RA: 1L			 The licence/certificate number, printed name and signature of the trained competent person will carried out the inspections and tests. 				
RB: 1L Person responsible to implement control measures: RA: 1L	RB: 1L Person responsible to implement control measures: RA: 1L			RB: 1L	Person responsible to implement control measures:	RA:1L		
Job Step: Tagging - Acard's include: - Electricity - Energised electrical equipment - Falls on the same level - Hazardous Manual Tasks: - awkward, twisting, bending positions - lifting, carrying, or putting down objects - repetitious movements - Muscular stress - Musculoskeletal Disorder For DUTs that pass testing: Remove tag from the DUT if it has been inspected previously. Apply a new tag to the DUT that includes: - Date of testing - Outcome of testing - Due date for the next inspection - Plant number or inspection number of the DUT - Licence/certificate number, printed name of the licensed electrician or trained competent persor who carried out the test and filled in the tag. Ensure that all tags: - Are unable and water resistant - Are non-metallic - Are self-adhesive or positively secured - Cannot be re-used - Have a bright, distinctive surface. Tags may be colour coded to identify: - Month DUT was tested - Duration of interval between testing, e.g. 3, 6, 12, 24 months, etc. If tags do not contain all of the information required, the rest of the information must be recorded in the Selectrical Register. If tags are not used the DUT must be marked / labelled so that record of testing in the Register can clear	Job Step: Tagging - azards include: - Electricity - Energised electrical equipment - Falls on the same level - Hazardous Manual Tasks: - awkward, twisting, bending positions - lifting, carrying, or putting down objects - repetitious movements - Rigisks include: - Electrocution - Falling over on same level causing bruises, sprains, strains, fractures - Muscular stress - Musculoskeletal Disorder - Muscular stress - Musculoskeletal Disorder - Are durable and water resistant - Are non-metallic - Are self-adhesive or positively secured - Cannot be re-used - Have a bright, distinctive surface Tags may be colour coded to identify: - Month DUT was tested - Duration of interval between testing, e.g. 3, 6, 12, 24 months, etc. If tags are not used the DUT must be marked / labelled so that record of testing in the Register can clear identify the relevant equipment	Job Step: Operation – Leakage Te	sting					
lob Step: Tagging lazards include: - Electricity - Energised electrical equipment - Falls on the same level - Hazardous Manual Tasks:	Azards include: - Electricity - Energised electrical equipment - Falls on the same level - Hazardous Manual Tasks : - awkward, twisting, bending positions - Iffing, carrying, or putting down objects - repetitious movements - Tepetitious movements - Ducation of inspection number of the DUT - Licence/certificate number, printed name of the licensed electrician or trained competent pers who carried out the test and filled in the tag. Ensure that all tags: - Are durable and water resistant - Are non-metallic - Are self-adhesive or positively secured - Cannot be re-used - Have a bright, distinctive surface. Tags may be colour coded to identify: - Month DUT was tested - Duration of interval between testing, e.g. 3, 6, 12, 24 months, etc. If tags are not used the DUT must be marked / labelled so that		-					
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Hazards include: - Electricity - Energised electrical equipment - Falls on the same level - Hazardous Manual Tasks:	Hazards include: - Electricity - Energised electrical equipment - Falls on the same level - Hazardous Manual Tasks: - awkward, twisting, bending positions - lifting, carrying, or putting down objects - repetitious movements - Musculoskeletal Disorder - Musculoskeletal Disorder - Falls on the same level - Hazardous Manual Tasks: - awkward, twisting, bending positions - lifting, carrying, or putting down objects - repetitious movements - Musculoskeletal Disorder - Musculoskeletal Disorder - Musculoskeletal Disorder - Musculoskeletal Disorder - Plant number or inspection number of the DUT - Licence/certificate number, printed name of the licensed electrician or trained competent pers who carried out the test and filled in the tag Ensure that all tags: - Are durable and water resistant - Are non-metallic - Are self-adhesive or positively secured - Cannot be re-used - Have a bright, distinctive surface Tags may be colour coded to identify: - Month DUT was tested - Duration of interval between testing, e.g. 3, 6, 12, 24 months, etc. If tags do not contain all of the information required, the rest of the information must be recorded in the Electrical Register. If tags are not used the DUT must be marked / labelled so that record of testing in the Register can clear identify the relevant equipment	lah Ctan, Tanaina						
		 Electricity - Energised electrical equipment Falls on the same level Hazardous Manual Tasks: awkward, twisting, bending positions lifting, carrying, or putting down objects 	 Electric shock Electrocution Falling over on same level causing bruises, sprains, strains, fractures Muscular stress 	Apply a new - Di - O - Di - Pl - Li - W Ensure that - Ai - Ai - Ai - Ai - Di Tags may b - M - Di If tags do not Electrical Re	ate of testing utcome of testing utcome of testing ue date for the next inspection lant number or inspection number of the DUT cence/certificate number, printed name of the licensed electrician or ho carried out the test and filled in the tag. all tags: re durable and water resistant re non-metallic re self-adhesive or positively secured annot be re-used ave a bright, distinctive surface. e colour coded to identify: onth DUT was tested uration of interval between testing, e.g. 3, 6, 12, 24 months, etc. ot contain all of the information required, the rest of the information register. lot used the DUT must be marked / labelled so that record of testing	trained competent person		

SIGNATURE:



Prepare/update Site Electrical Equipment Register. Include in the Register: The date of the inspection The due date for the next inspection The plant number or inspection number of the DUT The results of the tests and inspections Details of any repair/maintenance work required as a result of the inspection The licence/certificate number, printed name and signature of the trained competent person who carried out the inspections and tests. RB: 1L Person responsible to implement control measures: RA: 1L **Job Step: New Electrical Equipment** Brand new electrical equipment does not have to be tested before first use. Hazards include: Risks include: Electricity - Energised electrical Electric shock New electrical equipment should be visually checked before first use to ensure it has not been damaged equipment Electrocution during transport, delivery, and installation or commissioning. Falls on the same level - Falling over on same level causing bruises, sprains, strains, Hazardous Manual Tasks: The date the new equipment is placed into service should be recorded and may be fitted with a tag stating: o awkward, twisting, bending fractures "New to Service" - Muscular stress positions Date of entry into service o lifting, carrying, or putting Musculoskeletal Disorder Date when first testing is due down objects That it has not been tested. o repetitious movements A suitably trained in-house person can do fitting a "New to Service" tag. A system can be put in place to include all new electrical equipment in the next round of electrical testing to be carried out at the workplace. Second hand electrical equipment that is purchased should be tested before being put into service. RB: 1L Person responsible to implement control measures: RA: 1L Job Step: Maintenance Check that the PAT has not been damaged during use. Hazards include: Risks include: Electricity - Energised electrical Electric shock Ensure the PAT is packed away and stored in its supplied container/packaging to avoid damage. equipment Electrocution Falls on the same level Falling over on same level Hazardous Manual Tasks: causing bruises, sprains, strains, Schedule annual calibration of the PAT.

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o awkward, twisting, bending positions positions - Muscular stress. o lifting, carrying, or putting down objects. RB: 3H Person responsible to implement control measures:	RA: 2M
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Emergency Procedures / Emergency Response

Develop and implement an emergency response plan for the site. Include:

- Assembly points
- Communication
- Consultation methods
- Responsible persons
- Emergency contacts names and phone numbers
- First aid equipment
- Fire Extinguishers accessible & serviced

Develop site-specific rescue procedures/SWMS.

Ensure all workers on-site are trained and familiar with emergency and evacuation procedures.

Person/s responsible to implement and follow emergency procedures and control measures:

Review

To ensure controls are implemented and monitored effectively:

- Toolbox /pre-work meetings will be undertaken
- Relevant persons will be consulted on hazards and contents of SWMS, work plans and other applicable information
- Control measures will be monitored throughout works:
 - Spot checks
 - Consultation
 - Scheduled audits
- Corrective actions will be recorded and rectified in a timely manner SWMS will be reviewed and updated accordingly (in consultation with relevant persons)

Ensure all controls are reviewed as per the following:

- If controls fail to reduce risk adequately
- When changes to the workplace or work activity occur that create new / different risks where controls may no longer be effective
- New hazards identified
- After an incident involving work activities relevant to this SWMS
- During consultation with relevant persons indicate review is needed
- A Health and Safety Representative (HSR) requests a review in line with the requirements of the legislation.

Person/s responsible to implement and follow monitoring and review procedures and control measures:

SAFE WORK METHOD STATEMENT - Part 2

Formal Training, Licences required for workers undertaking this task: Duties of workers undertaking this task:

Details of Supervisory Arrangements for workers undertaking this task:

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Example:

- Licence to Perform High Risk Work (operating certain plant, equipment)
- TAFE or other recognised training organisation
- Construction Induction Card (or equivalent)

Example:

Etc.

(Name): Operator (Name: Clean-up crew (Name): Supervisor Example:

- Suitably qualified supervisors for job
- Direct on-site supervision
- Remote site communication systems/ schedule
- Audits, Spot Checks, etc.
- Reporting systems

Details of: regulatory permits/licenses Engineering Details/Certificates/WorkCover Approvals:

Example:

- Local council permits
- Building Approvals
- EPA approvals/permits
- Certain plant to be registered with State Authority

PPE to comply with relevant Australian Standards

Plant/Tools/Equipment: (List plant and equipment to be used on the job.)

Portable Appliance Tester (PAT) (Make & Model)

Relevant Legislation, Codes of Practice:

Note: Retain only the legislation references applicable to your state of operation for this SWMS

- Commonwealth, NSW, QLD, ACT
- Work Health and Safety Act 2011
- Work Health and Safety Regulations 2011
- Northern Territory
 - Work Health and Safety (National Uniform Legislation) Act 2011
 - Work Health and Safety (National Uniform Legislation) Regulations
- SA. Tasmania
 - Work Health and Safety Act 2012
 - Work Health and Safety Regulations 2012
- Codes of Practice: Safe Work Australia (2011):
 - Construction Work
 - How to Manage Work Health and Safety Risks
 - Hazardous Manual Tasks
 - Managing Electrical Risks in the Workplace
 - WHS Consultation, Cooperation & Coordination

Victoria

- Occupational Health & Safety Act 2004
- Occupational Health & Safety Regulations 2007
- Codes of Practice:
- Western Australia
 - Occupational Health & Safety Act 1984
 - Occupational Health & Safety Regulations 1996
 - Codes of Practice:
- Australian Standards:
 - AS/NZS 3760:2010 In-Service safety inspection and testing of electrical equipment
 - AS/NZS 3012:2010 Electrical installations Construction and demolition sites
 - AS/NZS 3017:2007 Electrical installations Testing and inspection guidelines
 - AS/NZS 60335.1:2011 Household and similar electrical appliances -Safety - General requirements (plus amendment 2012)
 - AS/NZS 4501:2008 (set) Occupational Protective Clothing
 - AS/NZS 60745.1:2009 Hand Held Motor Operated Electric Tools.
 Safety General Requirements

Reference Documents

Work Health & Safety Regulations (2011): Chapter 4 High Risk Work Part 4.7 General safety in workplaces and energised electrical work Safe Work Australia (2011):Code of Practice: Managing Electrical Risks in the Workplace Wavecom Instruments: Portable Appliance Testers Instruction Manual

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SAFE WORK METHOD STATEMENT - Part 3

This SWMS has been developed in consultation and cooperation with *employee/workers* and relevant *Employer/Persons Conducting Business or Undertaking (PCBU)*. I have read the above SWMS and I understand its contents. I confirm that I have the skills and training, including relevant certification to conduct the task as described. I agree to comply with safety requirements within this SWMS including risk control measures, safe work instructions and Personal Protective Equipment described.

Overall Risk Rating	after Controls		1 Low			2 Moderate			3 High			4 Acute
Employee/Worker Name		Job I	Job Role / Position		Signature I		Dat	ate Time		Employer/	Employer/PCBU/ Supervisor	
Review No.	1		2	3		4		5		6	7	8
Name												
Initial												
Date					LUEDADO	CHY OF CONT	DOLC					
					HIERARU	SHY OF CONT	KUL5					
ELIMINATION - Risk will be eliminated where possible			ENGINI remains	ITUTION ISO EERING - Wh s, one/combin strols will be us	ere risk ation of		remains,	STRATIVE - V administrativ will be used.	e controls		equipments still remains far as reaso	IAL PROTECTIVE IT (PPE) - Where risk it will be reduced as nably practicable with se of PPE.

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RISK ASSESSMENT MATRIX

HB 436:2004 Risk Management Guidelines Tables 6.3 – 6.8 reproduced with permission from SAI Global under licence 1210-c062. Standards may be purchased at http://www.saiglobal.com References: Safe Work Australia (2011) - Code of Practice: How to Manage Work Health and Safety Risks, AS/NZS 31000 -2009 Risk Management Principles and Guidelines.

Step 1: Determine Likelihood What is the possibility that the effect will occur?							
	Criteria Description						
Almost certain	Expected in most circumstances.	Effect is a common result					
Likely	Will probably occur in most circumstances.	Effect is known to have occurred at this site or it has happened					
Possible	Might occur at some time	Effect could occur at the site or I've heard of it happening					
Unlikely	Could occur at some time	Effect is not likely to occur at the site or I have not heard of it happening					
Rare	May occur only in exceptional circumstances	Effect is practically impossible					

lea	ealth and Safety Risks, AS/NZS 31000 -2009 Risk Management Principles and Guidelines.							
	Step 2: Determine Consequence							
	What will be the expected effect?							
	Level of Effect:	Example of each level:						
	Insignificant/Acceptable	No effect – or so minor that effect is acceptable						
	Minor	First aid treatment only; spillage contained at site.						
	Moderate	Medical treatment; spillage contained but with outside help.						
	Major	Extensive injuries; loss of production						
	Catastrophic	Death; toxic release of chemicals						

Step 3 Determine the risk score										
Consequence										
Likelihood	Insignificant	Minor	Moderate	Major	Catastrophic					
Almost certain	3 High	3 High	4 Acute	4 Acute	4 Acute					
Likely	2 Medium	3 High	3 High	4 Acute	4 Acute					
Possible	1 Low	2 Medium	3 High	4 Acute	4 Acute					
Unlikely	1 Low	1 Low	2 Medium	3 High	4 Acute					
Rare	1 Low	1 Low	2 Medium	3 High	3 High					

Step 4 Record risk score on worksheet (Note – Risk scores have no absolute value and should
only be used for comparison and to engender discussion.)

Score	Action
4 A: Acute	ACT NOW – Urgent - does something about the risks immediately. Requires immediate attention.
3 H: High	Highest management decision is required urgently.
2 M: Moderate	Follow management instructions.
1 L: Low	OK for now. Record and review regularly, and if any equipment/people/materials/work processes or procedures change.

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